



Booking terms and conditions

1. Payment must be made in full by cash, cheque or card at the time of booking.
2. All customers are advised to book for all sessions operating at Bridgwater YMCA Foyer. Failure to do so could result in disappointment when sessions become fully booked.
3. Attendance to a session without booking is acceptable provided spaces are available and payment is made at the time of arrival. Please note that if a session is full, attendance will be denied.
4. Bridgwater YMCA Foyer operates a six day booking system for all its sports sessions and exercise classes (excludes holiday activity schemes). Customers booked into a class or session will be given the opportunity to re-book for the following week. The payment must be made at the time of booking. Remaining spaces will then be available for new class/session participants.
5. At least one emergency contact name and number must be provided for persons under the age of 18 years for emergency purposes.
6. In the event of a medical emergency we will make every effort to contact parents/guardians before arranging medical treatment. If this is not possible we will inform you at the earliest possible time.
7. A customer cancellation of a booking will only be refunded up to two weeks prior to the date of the activity booked. A refund after this time will only be given upon production of a doctor's note.
8. If your child is attending the holiday activity scheme collection must be at the published time. Failure to do so will result in a late collection fine of £2.00 per 15 minutes or part thereafter.
9. Photographs may be taken by us of the children which maybe used in future publicity. Please inform Bridgwater YMCA Foyer if you do not wish your child to be photographed.
10. Bridgwater YMCA Foyer accepts no responsibility for personal possessions. Customers should ensure items are locked away safely in the lockers provided on site.
11. Customers displaying inappropriate and antisocial behaviour may, as a last resort, be asked to leave the centre without refund. The Sports centre code of conduct must be adhered to at all times without exception.
12. Persons who fall ill prior to their visit should not attempt to attend sessions at Bridgwater YMCA Foyer to avoid spreading infection to staff and customers. Bridgwater YMCA Foyer reserves the right to exclude any customers from it's programmed sessions for this reason. Refunds will only be given on production of a doctor's note.
13. Bridgwater YMCA Foyer reserves the right to terminate any booking which fails to meet these conditions. In these instances no refund will be given.